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HOA Mobile App Proposal

Mobile based applications have captured user's attention in profound manner due to its simplicity and ease of use. Majority of users prefer to use mobile applications to find information and communicate to other parties without worrying about URL and/or ever changing contact details or email addresses of other parties. HOA is no exception to this change. Board members, review committee members and many other things in HOA admin shuffle on a periodic basis. Keeping track of these changes for a household/HOA member is not an easy task. But a mobile application along with other benefits can make this change transparent to household/members and help increase members' active participation in HOA activities.

The proposed application software bundle includes Android and iOS App for households in HOA and web based application for administrative purposes. Omnask uses agile development methodology to quickly respond to constantly changing customers' needs, to develop software applications as per the satisfaction of clients, and maintain/support the software long term.

Following features are included in the HOA mobile app:

1. Secure login through Phone number and OTP
2. Data stored in secured cloud
3. View HOA board members details
4. News and Updates (HOA admin can post messages which would be displayed in HOA mobile app)
 - a. The HOA app can access and view historical messages as well.
 - b. Messages can contain text, pdf files, and photos as needed.
5. Events (HOA admin can set up events which would be displayed in HOA mobile app)
 - a. Event messages can have event date, time, duration, text, zoom meeting link, pdf as well as photos as needed.
 - b. HOA admin can set up event reminders.
6. Inbox messages (HOA admin can communication one on one with HOA residents)
 - a. Households/members can reach out to HOA officials without knowing their private contact info.
 - b. Residents/HOA admin can view historical messages.
 - c. Messages can include text, pdf, photos as needed.
 - d. App notification display for new message arrival.
7. Reporting violations (resident to HOA admin)
 - a. Residents can send neighborhood violation(s) directly to HOA admin.
8. HOA Violation notification to individual resident
 - a. HOA admin can send violation notifications to residents directly.
 - b. Residents can respond to violation notifications through the HOA app.

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9. Residents can view amenities available within the HOA community.
 - a. Clubhouse, pool, tennis courts, fitness centers.
 - b. Pictures, location, timing and descriptions can be updated by HOA admin.

Following features are included in the web HOA admin app:

1. Admin account
2. 2-factor authentication
3. Manage household/members account for HOA mobile app
4. Send/Receive messages to/from individual resident members
5. Post HOA news and updates to all resident members
6. Create and post upcoming events
7. Manage amenities information
8. Upload HOA documents applicable to all residents
9. Manage Compliance
10. ARC communication

Additional features can be added upon request.

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Below are few screenshots of the HOA mobile app and HOA admin WebApp. Contents and layouts presented in the screenshots are just for example and can be updated, reorganized as per feedback and suggestions from the customers.

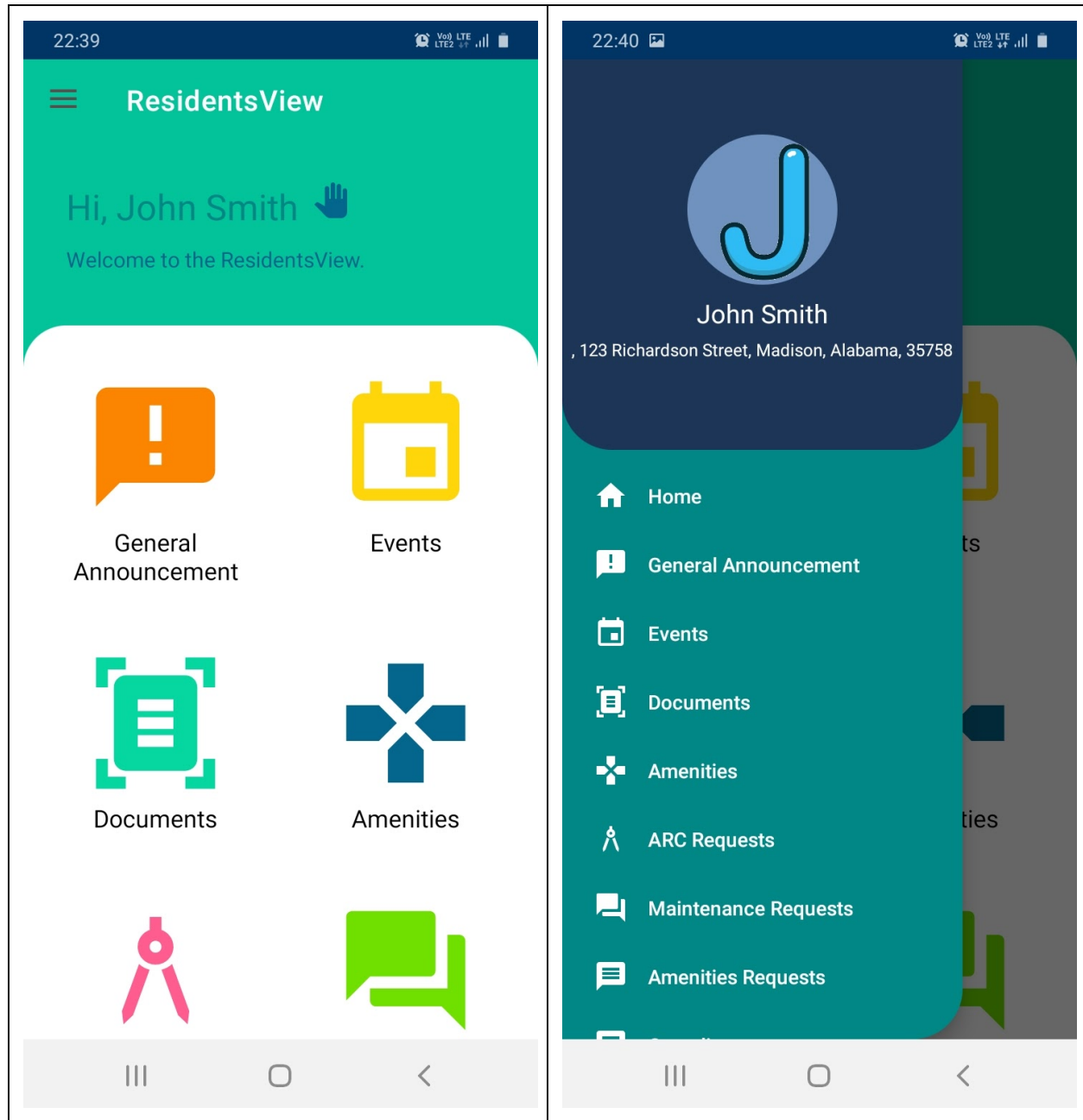
Note: Few texts and images were taken from the HOA websites, just for demonstration purposes. It can be updated as needed in a deployed HOA mobile app.

HOA Mobile APP Screens

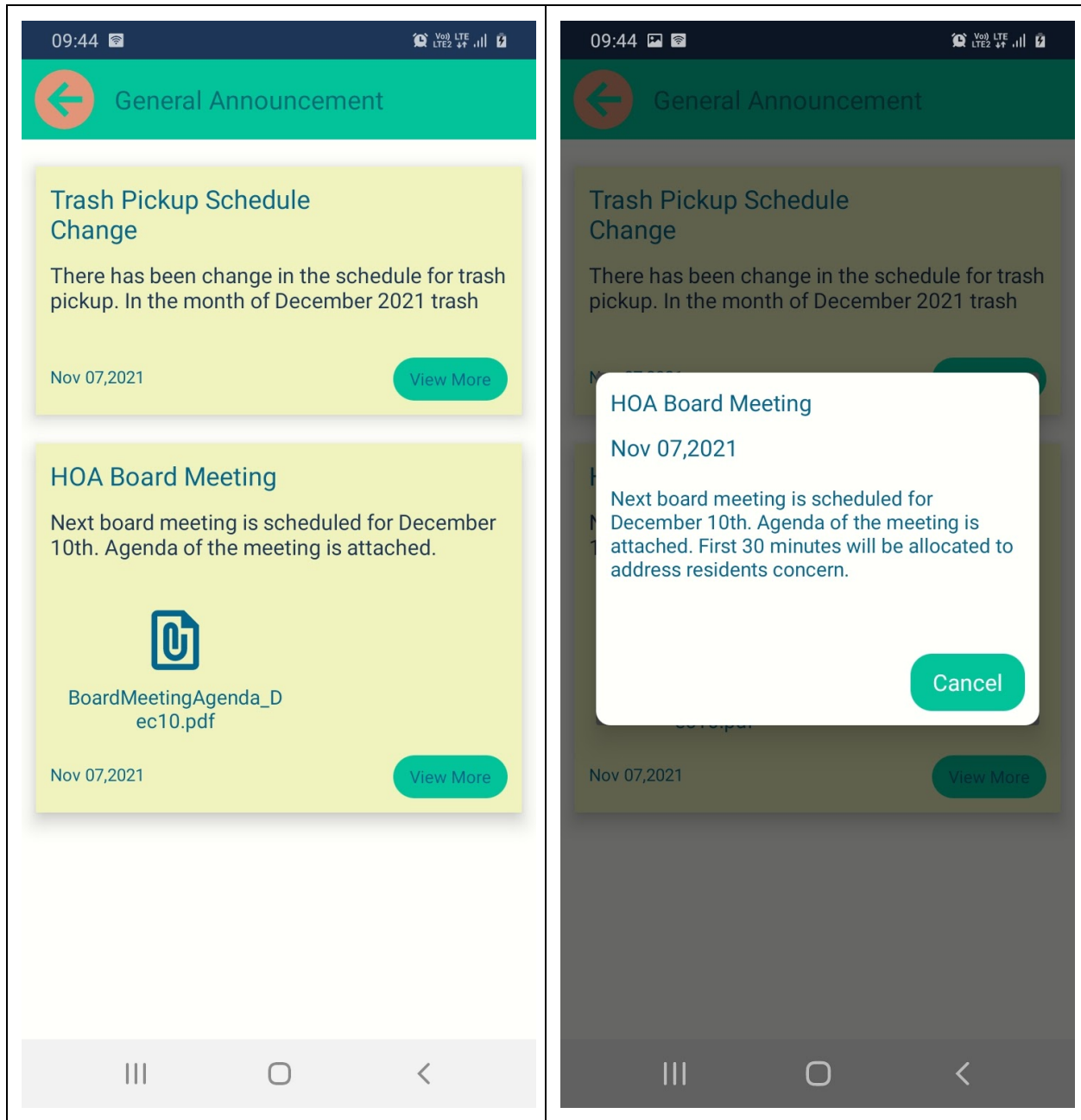
The left screenshot shows the login screen for 'The Mirinda at Carmel Valley'. It features a title 'The Mirinda at Carmel Valley Login', a 'Mobile number' label, a 10-digit input field, and a green 'Login with OTP' button.

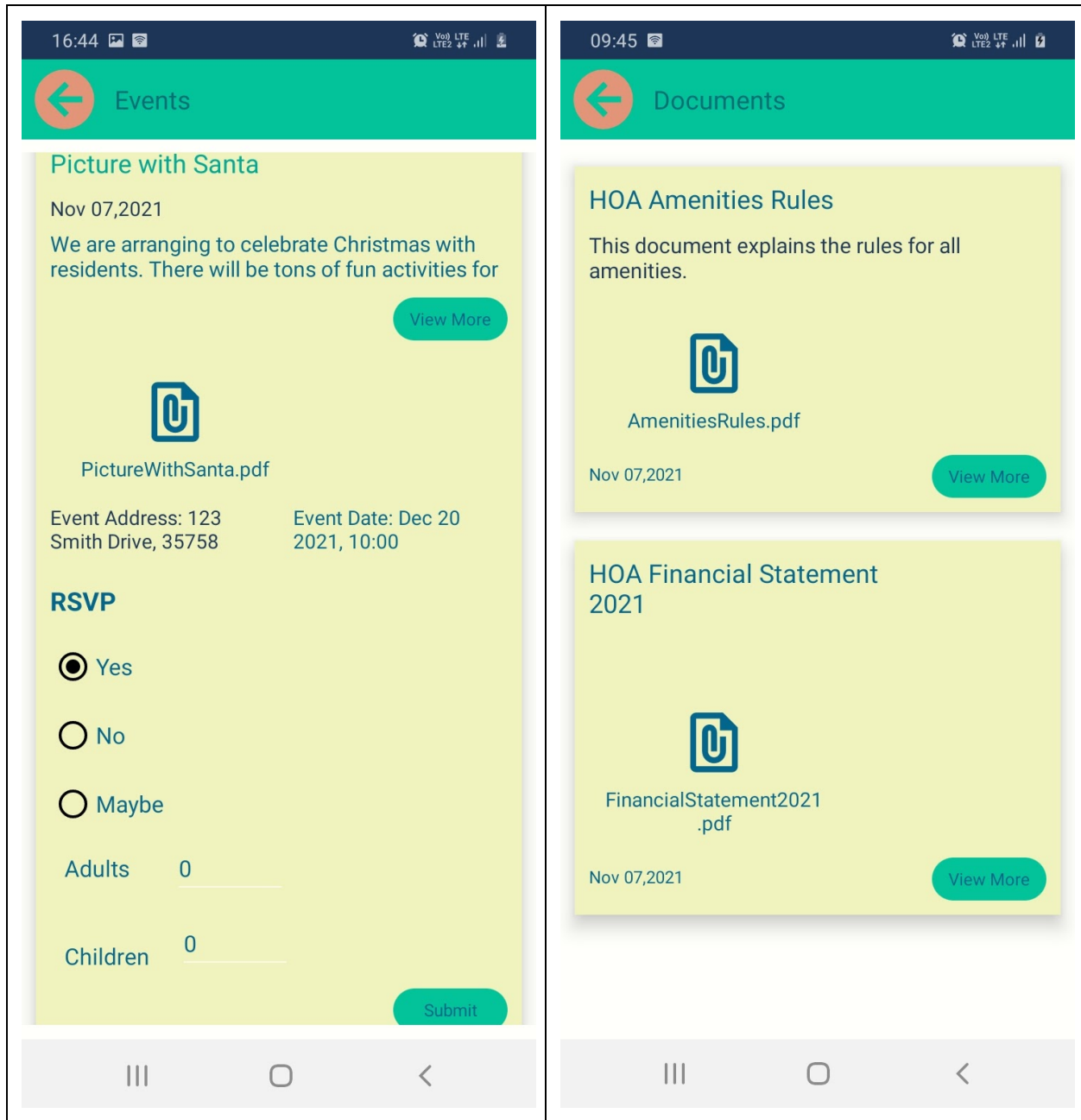
The right screenshot shows the 'Enter OTP' screen. It has a status bar at the top with the time 15:12 and signal indicators. Below the status bar is a back arrow icon and the text 'Enter OTP'. The main heading is 'Verify your account', followed by the instruction 'Enter the OTP code sent on your registered mobile number.' and a 6-digit input field. A green 'Verify OTP' button is below the input field. At the bottom, there is a link 'Didn't receive an OTP? Resend OTP'. The bottom of the screen shows a standard Android navigation bar.

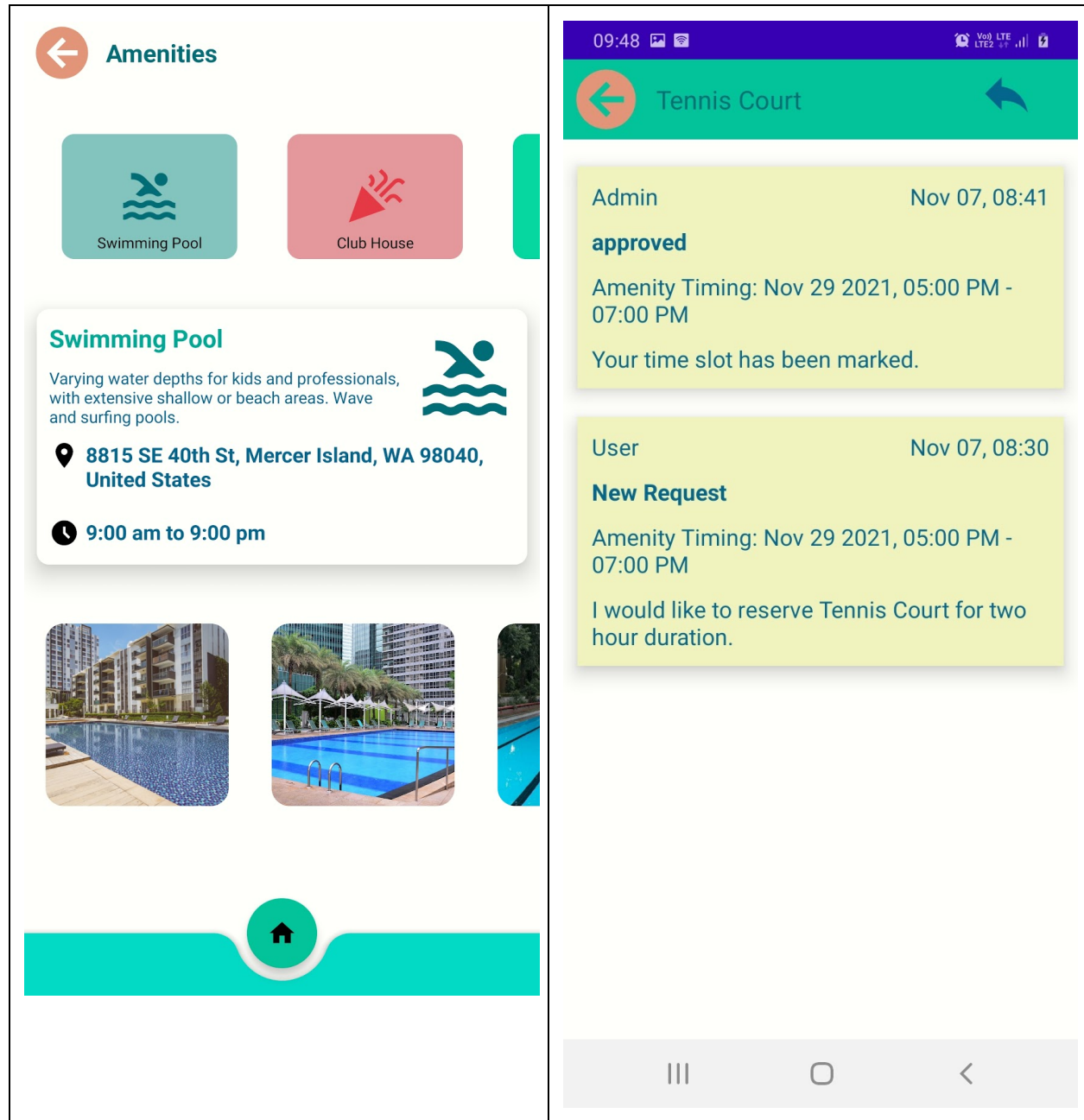
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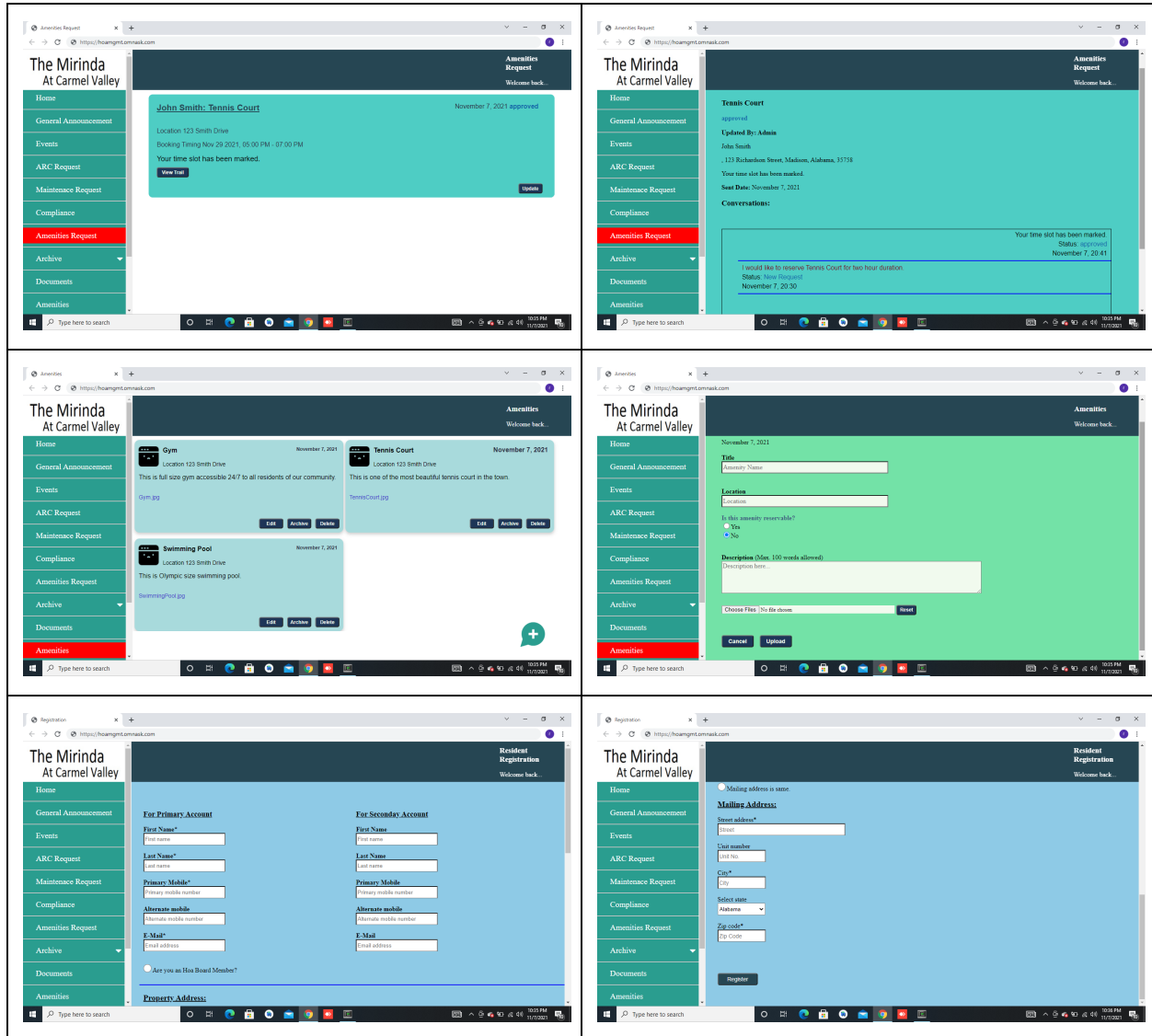


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HOA Management/Admin side WebApp Screens



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The reference of “The “Mirinda at Carmel Valley” in mobile APP and WebAPP is customizable and will be personalized to the HOA name. Name of the mobile APP (Generic version is named as ResidentsView) will also be personalized as per HOA board preferences.

Reach out to Omnask at support@omnask.com for any questions and enquiries.